

A baby with blonde hair, wearing a pink long-sleeved onesie with the word 'SWEETHEART' printed on it and blue rubber boots, is captured in a playful pose on a light-colored wooden floor. The baby is leaning forward, holding a pacifier in their mouth. In the background, a white picket fence and large windows are visible, suggesting a bright, airy indoor or semi-outdoor space.

HARO

AUSTRALIA

OWNER'S GUIDE · KEEP IT BEAUTIFUL

Care & Warranty.

How to care for your HARO floor — everyday habits, surface-specific cleaning, and the warranty that stands behind it.

HARO FLOORING AUSTRALIA

THE NATURE OF WOOD

Your floor is a natural material. Treat it like one.

Congratulations on your HARO floor. Timber is a living surface — it responds to light, humidity and the seasons, developing character and patina over decades.

It will move slightly with the climate: keep indoor humidity around 40–60% and ventilate normally, and the movement stays invisible. Protect it from harsh direct sun with curtains or sheers, and rotate rugs occasionally so the floor ages evenly.

Caring for it is simple — a few good habits, the right products, and never too much water. This guide covers both the everyday routine and the surface-specific detail.

Follow it and your warranty follows you: up to 30 years, residential, in writing.



UP TO 30-YEAR
WARRANTY

MADE IN
GERMANY

NATURADUR

EASY
CARE

EVERYDAY CARE

Small habits, long life.

01 STOP GRIT AT THE DOOR

Quality entrance mats trap the sand and grit that cause fine scratching. Shake them out regularly; avoid rubber-backed mats that trap moisture.

02 DRY FIRST, DAMP SECOND

A soft broom, antistatic mop or parquet vacuum head handles daily dust. When you mop, use a well-wrung microfibre mop — damp, never wet.

03 NEVER WET-MOP

Standing water is the one thing a timber floor cannot forgive. No steam mops, no ammonia, wax, bleach or supermarket 'shine' products.

04 PROTECT THE SURFACE

Felt pads under every furniture leg; lift rather than drag; polycarbonate mats under office chairs; keep pet claws trimmed; beware stilettos.

05 SPILLS & SUN

Wipe spills immediately. Use drip trays under plant pots. Shield harsh direct sun to keep colour change gradual and even.

06 THE RIGHT PRODUCTS

Use HARO clean & care products matched to your surface — they're what the warranty expects, available from HARO Flooring Australia.



DAMP, NEVER WET — THE GOLDEN RULE

BY SURFACE

The right care for your finish.

01 NATURADUR (MOST HARO FLOORS)

Natural matt protection. Vacuum or dry-mop routinely; damp-mop with HARO floor care as needed. No oiling regime — the easiest natural look to live with.

02 PERMADUR SEALED SURFACES

Hard-wearing lacquer. Damp-mop with a cleaner for sealed parquet; refresh with HARO care products to maintain sheen and protection.

03 NATURALIN / OLEOVERA OILED SURFACES

Oiled floors breathe and develop rich patina. Clean with oil-surface products only, and re-oil per the care instructions — high-traffic zones more often in the first years.

04 LAMINATE (TRITTY)

The easiest of all: vacuum and damp-mop with laminate cleaner. Never wax or polish laminate.

05 THE CARE RHYTHM

Daily/weekly: dust and damp-mop. Periodically: refresh with the HARO care product for your surface. Every few years (oiled): maintenance oiling.

06 REPAIRS & RENEWAL

Scratches in oiled floors can be spot-repaired; sealed and naturaDur floors can be professionally re-sanded — up to several times on a 3.5 mm wear layer.



SURFACE-SPECIFIC CARE GUIDES — DOWNLOADABLE AT [HAROFLOORING.COM.AU](https://haroflooring.com.au)

TECHNICAL DATA

The warranty, in plain terms.

ENGINEERED TIMBER – 4000 SERIES

30-year residential warranty on layer structure and top-layer lamination

WALLS & CEILINGS – 2500 SERIES

15-year residential warranty (floor use), layer structure and lamination

PARKETTMANUFAKTUR

30-year residential warranty on layer structure and lamination

LAMINATE – TRITTY 100

25-year residential warranty on abrasion, stain resistance and light-fastness of the decorative layer

LAMINATE – TRITTY 200 AQUA

HARO Aqua residential warranty including moisture performance

COMMERCIAL USE

Separate commercial warranty terms available for every range

WHAT'S EXPECTED OF YOU

Installation per HARO's instructions · HARO care products and regime · indoor humidity ~40-60% · protection habits per this guide

WHAT'S NOT COVERED

Natural colour change from light · seasonal movement · surface wear · damage from moisture, impact or incorrect cleaning

IF SOMETHING GOES WRONG

Contact HARO Flooring Australia with your invoice and article number – we handle the claim with Hamberger directly

Summary only – the full warranty documents (residential and commercial, per range) are downloadable at haroflooring.com.au/catalogues and prevail over this summary.

HARO

Beautiful for decades, cared for in minutes.

ENQUIRIES

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HARO Flooring Australia — exclusive Australian distributor of HARO, made by Hamberger Flooring GmbH & Co. KG, Rosenheim, Germany.
Samples, technical documentation and specification support available on request. Colours are indicative; confirm with physical samples. Issue
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